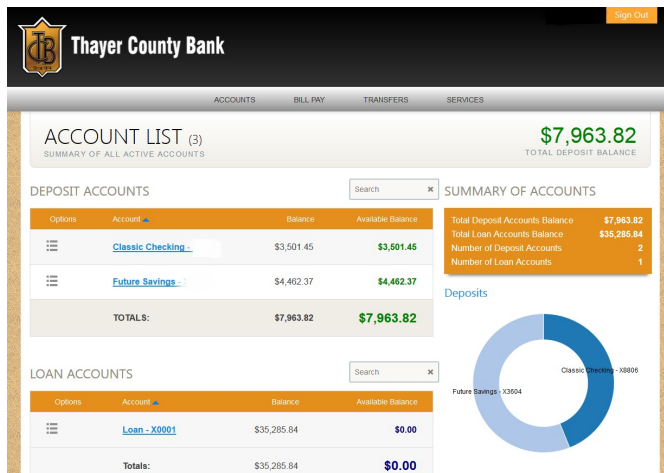


INTERNET BANKING UPDATE



A NEW LOOK

We are excited to be adding many new updates to our Internet Banking line up of products. The public website will look very similar to our current website, however under the covers, the banking side is much improved. In addition to many new security features the site will have integrated bill-pay, account balance transfer capabilities, ACH file upload, wire transfer features, and other new services. The image to the left is an example of what the new internet banking page will look like.

NEW SERVICES

There are many new services that will be available with this upgrade, they include:

- Account to Account Transfer (Including to transferring to accounts outside of TCB**)
- Mobile Banking (We are also working on a mobile app, which will become available in a few months)
- Wire Transfers ** ++
- Various New User Alerts Available for the following:
 - Bill Pay – Scheduling of Payments
 - Change of Email Address, Login Name, or Password
 - Restricted Account Due to Failed Login or Password Violation
- ACH File Origination (for Business Clients) ** ++
- Multi-User Management (for Business Clients)

** Security orientation required before services will be added to your account.

++ These services are subject to applicable fees.

REQUIREMENTS

Just as you can't improve the locks on the door to your house by only changing the keys, so also do the new security requirements of the internet require upgrades to your equipment as well as to ours. The new security features will require Windows Explorer 9.0 or higher (Post XP) Windows 7. Updated versions of Chrome, Firefox and Safari will also work.

IMPORTANT NOTES ON THE TRANSITION

- Internet Banking will be unavailable from the evening of Friday, March 13th until the morning of Monday, March 16th.
- You will receive an email on Sunday, March 15th with your new temporary password and other important internet banking information.
- **Please make sure that the first time you log into your internet banking account, after the conversion, that you log in using your Social Security Number or Tax ID. After that it will prompt you to enter a Username. You will use the Username that you enter to log on to internet banking from that point on. For security reasons, we will no longer be using your Social Security Number or Tax ID to log in.**
- After logging in to your account it will also prompt you to enter a new password along with a secret question and its answer.
- Previous Internal Transfers that you may have had set up through internet banking should be reviewed after the conversion. These will most likely not transfer over to the new system.

Username

Current Username **JOHN DOE**

New Username

Password

Current Password

New Password

Confirm New Password

Secret Question

Secret Question

Secret Answer

Confirm Answer

BILL PAY ITEMS

- Bill Pay will also be unavailable from the evening of Friday, March 13th until the morning of Monday, March 16th.
- The bill pay feature is now built into the Thayer County Bank internet banking page. Therefore, when using bill pay you will no longer be re-directed from "thayercountybank.com" to the bill pay site, instead it will remain on our site.
- All of your payees, scheduled payments, payment history, transfers, etc. that you currently have set up in bill pay will transfer over to the new system. However, please make sure and review the payments you may have scheduled or any other information to make sure everything looks correct after the conversion has taken place.

Please contact Lance Pachta at (402) 768-6027 with any questions or concerns that you may have. Also please feel free to stop by the bank during our lobby hours of operation, which are Monday through Friday from 8:30 am until 4:00 pm. Thank you for your patience and understanding.